



TRICARE
Online



71st Medical Group
Vance Air Force Base

Logging on

<https://www.tricareonline.com>

- This is what you should see once you reach the TRICARE Online web page

- Once here you can log on

- If you haven't registered, you can register under the option "Site registration"

Enterprise wide portal, single point of entry

Address <https://www.tricareonline.com/index.html>

Google Search Web 3 blocked AutoFill Options

TRICARE Online

Log On Help Appointments Claims Dental Enrollment Pharmacy

Please log on to your personal homepage by entering your username and password below:

Username:

Password:

Log On

If you do not have a username and password, you will need to register.
[Register as Beneficiary Only](#)
[Register now as Other TOL Users](#)

Caution: Your password is critical to protecting your privacy. If you forget your password, TRICARE Online highly encourages you to go to your Military Treatment Facility to have your password reset. However, if this is not convenient you will need to call Customer Service at 1-800-699-8332 (CONUS) / (210) 767-5250 (Direct)

Secure and safe using Internet Explorer/Netscape

Registering

- Each member of family must register
- Must change password every 90 days
- MTF serves as POC for forgotten passwords

Welcome to TRICARE Online - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Media AutoFill Options

Address <https://www.tricareonline.com/index.html> Go Links

Google Search Web 3 blocked AutoFill Options

TRICARE **TRICARE Online**

Home Log On Help Appointments Claims Dental Enrollment Pharmacy

Site Registration

- Patient Registration Only (Beneficiary)
- Other TOL Users (Providers, Med Support, MCSC, TOL Managers)
- My Personal Health Information**
- Services and Benefits
- General Health Info
- Kids
- Providers and TOL Managers
- Government Service Links

Medical Disclaimer and Agreement

TRICARE Online (the "Service") is a World Wide Web-based health information and communication service provided by the Department of Defense and contains information from various content providers such as HealthGate, Inc., WellMed, Inc., Reuters News, and Micromedics, Inc., ("Suppliers"). As used in the TRICARE Online Medical Disclaimer and Agreement ("Agreement"), "We", "Us", or "Our" refers to TRICARE Online. "You" or "User(s)" refers to users of this Service.

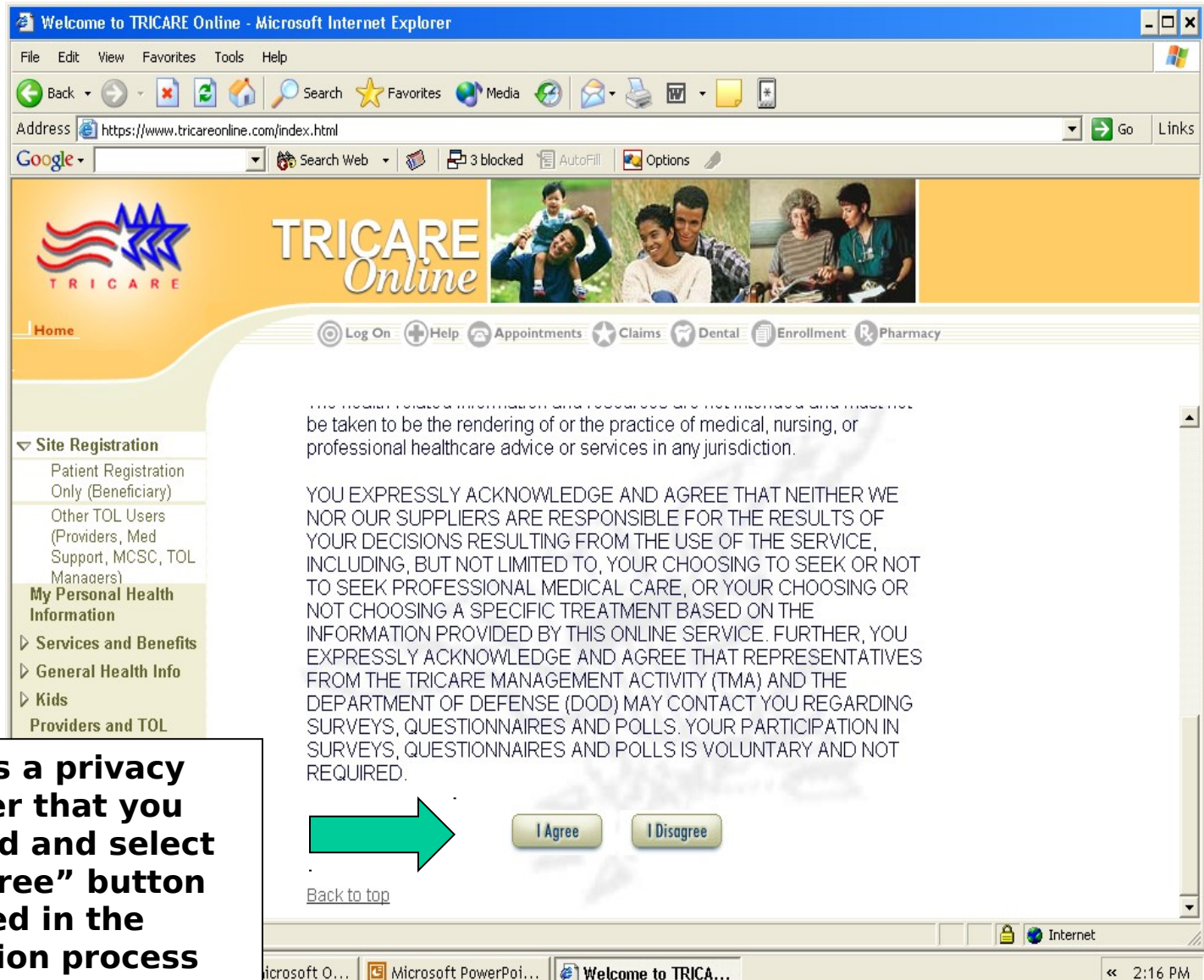
Below is the TRICARE Online end-user medical disclaimer and agreement. Here, you will find important information regarding TRICARE Online, the terms of user registration and use of this Service:

The terms and conditions of this medical disclaimer and agreement may change from time to time. Such modifications will take effect immediately upon posting on the web site. You are advised to review this agreement periodically for changes and modifications.

Log on Status

- Gold: not logged in**
- Green: Beneficiary logged on**
- Blue: Provider or manager logged on**

Registering



- There is a privacy disclaimer that you must read and select the "I agree" button to proceed in the registration process

Registering

Welcome to TRICARE Online - Microsoft Internet Explorer

File Edit View Favorites Tools Help

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Address <https://www.tricareonline.com/index.html> Go Links

Google Search Web 3 blocked

TRICARE Online

Home Log On Help Appointments Claims Dental Enrollment Pharmacy

Site Registration

- Patient Registration Only (Beneficiary)
- Other TOL Users (Providers, Med)

Government Service Links

TRICARE Online Registration (Personal Information)

Personal Data - Privacy Act of 1974 (PL 93-579)

All information requested is used in a secure manner in compliance with government regulations.

* Last Name * First Name MI

(Your first name needs to be the same as it is listed in DEERS. If there are differences, your TRICARE Online registration may be delayed. For example, do not enter in a nickname if it is not your legal name.)

* My Personal SSN or Foreign ID - - ☐ SSN ☐ FID

* My Sponsor's SSN or Foreign ID - - ☐ SSN ☐ FID

* Date of Birth (Your own) / / Year (e.g. 1978)

* TRICARE Location
-Select your TRICARE Location-

West 7/E North 1 South 6

Done Internet

Start Inbox - Microsoft O... Microsoft PowerPoi... Welcome to TRICA... 2:16 PM

• The next step is to answer all the mandatory questions in the personal information menu.

Registering

Welcome to TRICARE Online - Microsoft Internet Explorer

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Address <https://www.tricareonline.com/index.html> Go Links

Google Search Web 3 blocked AutoFill Options

TRICARE Online

Home Log On Help Appointments Claims Dental Enrollment Pharmacy

Site Registration

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- My Personal Health Information**

*** Date of Birth**
(Your own) Year (e.g. 1978)

*** Email Address**

(Email Address is Required - Temporary passwords will be sent to this address in the event you lose or forget your password.)

Note: Locations outside of the Continental United States are listed in the drop down box.

*** Service Affiliation**

*** My Family Member Prefix (FMP)**

Submit

[Back to top](#)

[Medical Disclaimer](#) | [Security Policy](#) | [Links Disclaimer](#)

Done Internet

- Continue down the page until you are finished and then hit the "submit" button.

Registering



Welcome to TRICARE Online - Microsoft Internet Explorer

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Address <https://www.tricareonline.com/index.html> Go Links

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 **TRICARE Online** 

Home Log On Help Appointments Claims Dental Enrollment Pharmacy

Site Registration

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- General Health Info

TRICARE Online Registration (Personal Information)

Personal Data - Privacy Act of 1974 (PL 93-579)

Please choose a username and password to log on to TRICARE Online. (NOTE: The username must contain at least eight (8) but not more than twenty (20) characters, and may consist of alpha or numeric characters ONLY. The password must contain at least eight (8) but not more than twenty (20) characters, with at least one numeric character, one capital and lower case letter, and at least one special character.)

Username

Password

Confirm Password

[Forget Your Password?](#)

Done Internet

Start Microsoft PowerPoi... Welcome to TRICA... Persona Toolbox - [...]

« 2:29 PM

- You will then be asked to create a username and a password.

Registering

Welcome to TRICARE Online - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Media AutoFill Options

Address <https://www.tricareonline.com/index.html> Go Links

Google Search Web 3 blocked AutoFill Options

TRICARE Online

Home Log On Help Appointments Claims Dental Enrollment Pharmacy

Forget Your Password?

We have created a process to assist users who lose or forget their passwords.

- If you lose or forget your password, please go to the TOL system administrator at your assigned Military Treatment Facility (MTF) where your password will be reset once face-to-face authentication has been completed.
- If this is not possible, please call Customer Service at 1-800-600-9332 (CONUS), (210) 767-5250 (Direct). Agents are available 24 hours a day to assist you. The questions you select and answer will be used by Customer Service agents to verify who you are. Upon verifying your identity by your answers to the questions below, agents will send a temporary password to the email address you previously entered in this registration form.
- If you are a customer Outside of the Continental United States (OCONUS) click the link below for the correct number to use in your area:
[Click Here for a List of OCONUS Customer Service Numbers.](#)
- If you require your password reset, please refer to the following link:
[Click Here to Request to Have Your Password Reset](#)

Done Internet

Start Microsoft PowerPoi... Welcome to TRICA... Persona Toolbox - [...]

2:29 PM

- There is a process in place just in case you forget your password.
- TRICARE Online will ask you to answer 5 question which the system can ask you if you forget your password

Registering

• Pick 5 questions by putting a check in front of the question and then answer the questions to the right.

Questions:

- ☒ 1. What is your middle name?
- ☐ 2. What elementary school did you attend?
- ☐ 3. What is the name of your pet?
- ☐ 4. In what city and state do you live?
- ☒ 5. What is your street name?
- ☐ 6. When is your birthday (MM-dd-YYYY)?
- ☐ 7. What type of car do you have?
- ☐ 8. On what street did you grow up?
- ☒ 9. What is your favorite pet's name?
- ☐ 10. In what city were you born?

Providers and TOL Managers
Government Service Links

Start Microsoft PowerPoint Welcome to TRICA... Persona Toolbox - [...]

2:29 PM

Logging On

- Once you have registered, you can log on. Enter your username and password.


Welcome to TRICARE Online - Microsoft Internet Explorer

File Edit View Favorites Tools Help

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Address <https://www.tricareonline.com/index.html>

Google Search Web 3 blocked AutoFill Options

 **TRICARE**
Online

Home


Log On Help Appointments Claims Dental Enrollment Pharmacy

Site Registration

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General Health Info
Kids
Providers and TOL Managers
Government Service Links

Done Internet

Start Microsoft PowerPoi... Welcome to TRICA... 2:18 PM

- Once you log on, you should be taken to the Vance web page
- You will see the Vance Clinic picture and announcements associated with the Vance Clinic.



The screenshot shows a web browser window displaying the TRICARE Online website. The browser's address bar shows "AutoFill" and "Options". The website header features the TRICARE logo, the text "TRICARE Online", and the slogan "Access is Power". A map of the TRICARE Southwest region is also visible. Below the header is a navigation bar with links for Home, Log Off, Help, Appointments, Claims, Dental, Enrollment, and Pharmacy. The main content area is titled "Vance Air Force Base Clinic" and includes a date "08/23/2004". A photograph of the clinic building is shown, with the address "527 Gott Road, Enid, OK 73703" listed below it. A link for "Get driving directions to your MTF!" is provided. On the right side, there is a sidebar with sections for "Announcements" (including "Update DEERS Online", "MTF", "Sensible Weigh Class", and "Blood Pressure Clinic") and "News Articles" (including "National Tricare" and "Military Health System"). A small profile picture and the name "Colonel" are visible at the bottom left of the main content area.

TRICARE Online
Access is Power

Home | Log Off | Help | Appointments | Claims | Dental | Enrollment | Pharmacy

Vance Air Force Base Clinic

08/23/2004



527 Gott Road
Enid, OK 73703

Get [driving directions](#) to your MTF!

Colonel

Announcements

Region

[Update DEERS Online](#)

MTF

[Sensible Weigh Class](#)
Tips for healthy eating.

[Blood Pressure Clinic](#)
Have questions about your blood pressure, or just want to know what it is?

News Articles

[National Tricare](#)

[Military Health System](#)

Click the "Appointments" hotlink button at the top of the page or go to the left-hand navigation bar, click on Services and Benefits, and then select Appointments.

TRICARE Online

Access is Power

TRICARE Southwest

Home Log Off Help Appointments Claims Dental Enrollment Pharmacy

My Healthcare Team
Services and Benefits
General Health Info
My Health Journal and Tools
Favorites
Desktop Tools
Government Service Links

Vance Air Force Base Clinic

08/23/2004



527 Gott Road
Enid, OK 73703

Get [driving directions](#) to your MTF!

Colonel

Announcements

Region

[Update DEERS Online](#)

MTF

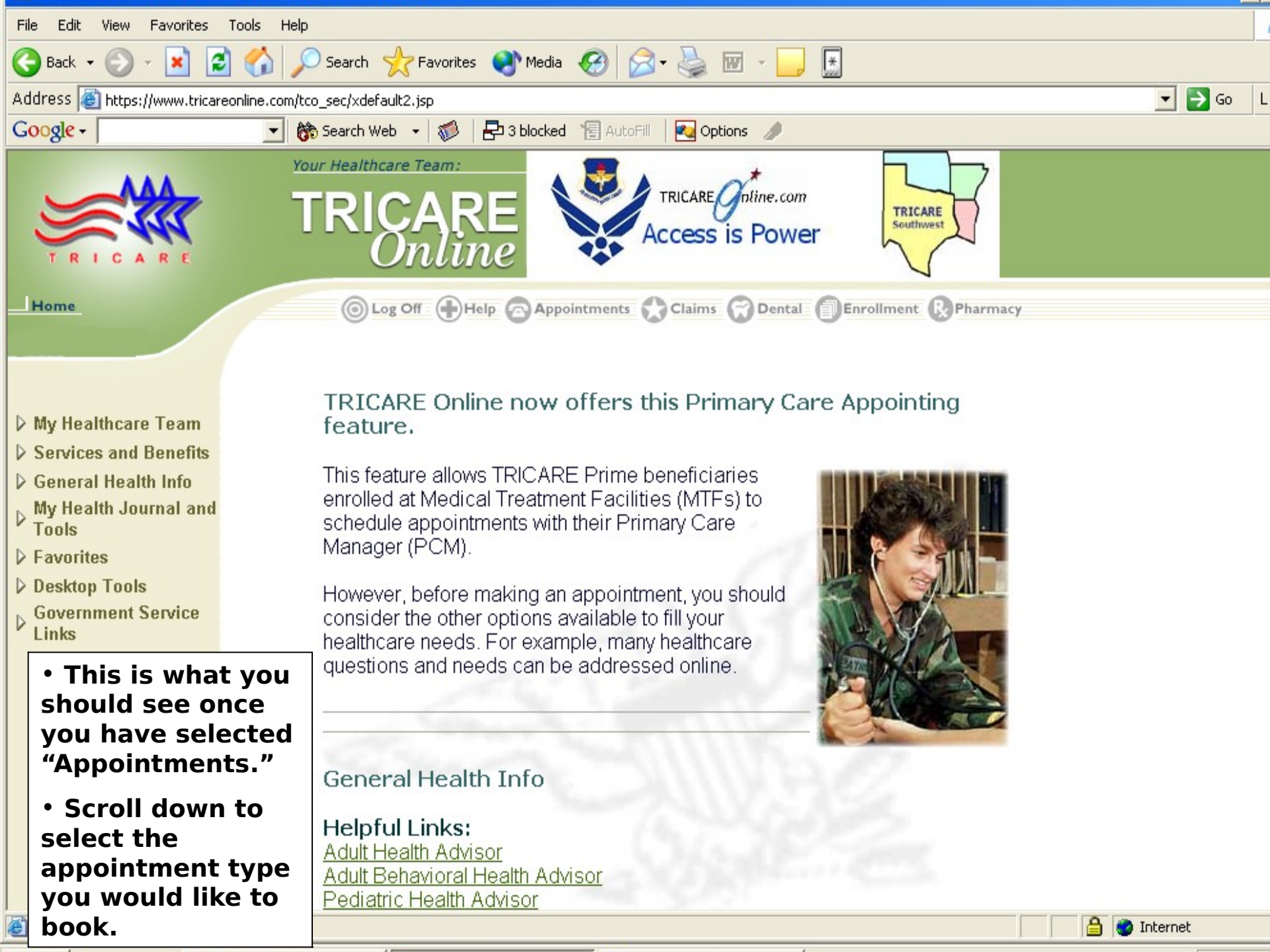
[Sensible Weigh Class](#)
Tips for healthy eating.

[Blood Pressure Clinic](#)
Have questions about your blood pressure, or just want to know what it is?

News Articles

National Tricare

[Military Health System](#)



• This is what you should see once you have selected "Appointments."

• Scroll down to select the appointment type you would like to book.

TRICARE Online now offers this Primary Care Appointing feature.

This feature allows TRICARE Prime beneficiaries enrolled at Medical Treatment Facilities (MTFs) to schedule appointments with their Primary Care Manager (PCM).

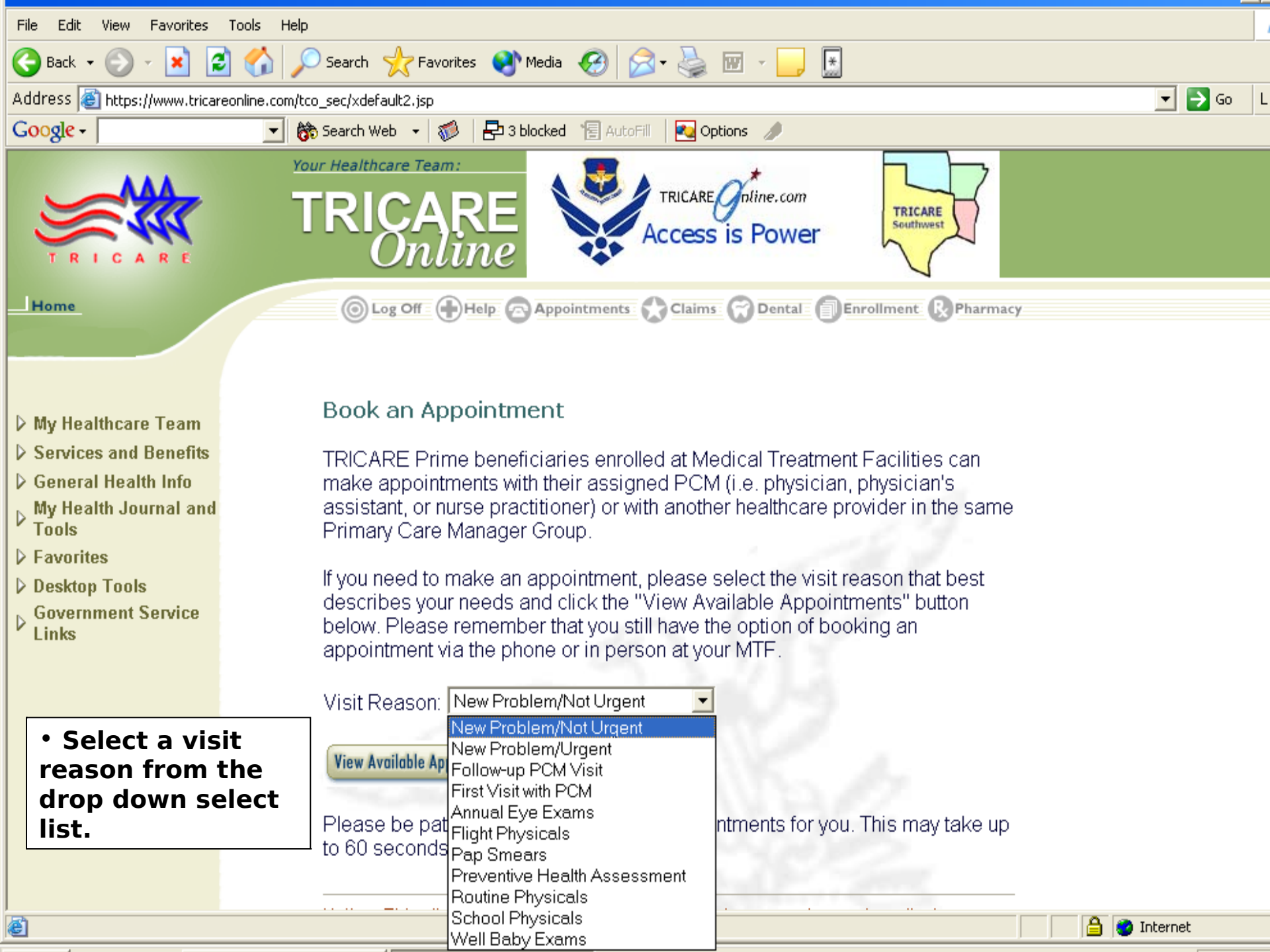
However, before making an appointment, you should consider the other options available to fill your healthcare needs. For example, many healthcare questions and needs can be addressed online.



General Health Info

Helpful Links:

[Adult Health Advisor](#)
[Adult Behavioral Health Advisor](#)
[Pediatric Health Advisor](#)



Your Healthcare Team:

TRICARE
Online



TRICARE
online.com
Access is Power



Home



Log Off



Help



Appointments



Claims



Dental



Enrollment



Pharmacy

Book an Appointment

TRICARE Prime beneficiaries enrolled at Medical Treatment Facilities can make appointments with their assigned PCM (i.e. physician, physician's assistant, or nurse practitioner) or with another healthcare provider in the same Primary Care Manager Group.

If you need to make an appointment, please select the visit reason that best describes your needs and click the "View Available Appointments" button below. Please remember that you still have the option of booking an appointment via the phone or in person at your MTF.

Visit Reason:

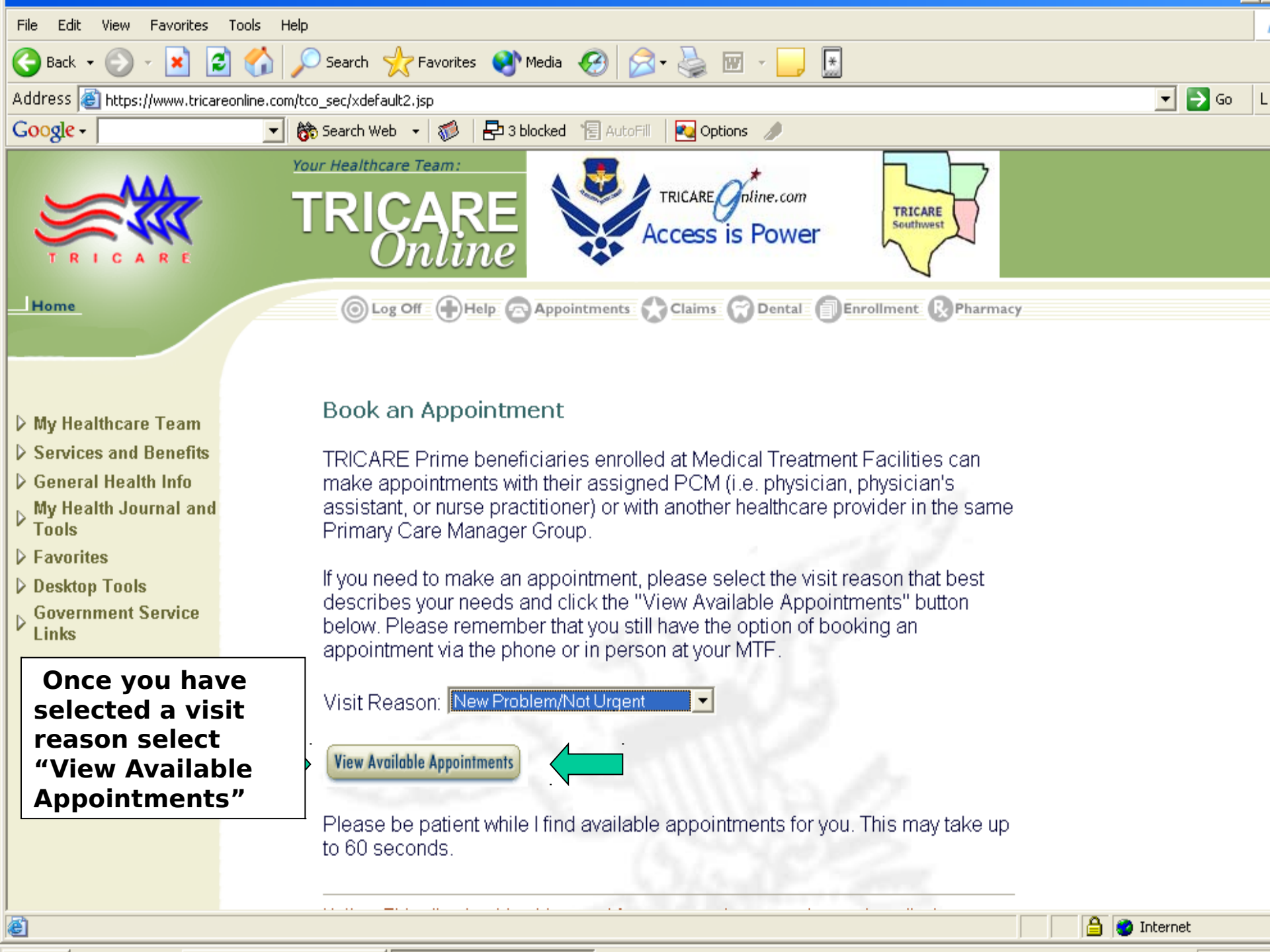
[View Available Appointments](#)

Please be patient
to 60 seconds

- New Problem/Not Urgent
- New Problem/Urgent
- Follow-up PCM Visit
- First Visit with PCM
- Annual Eye Exams
- Flight Physicals
- Pap Smears
- Preventive Health Assessment
- Routine Physicals
- School Physicals
- Well Baby Exams

• Select a visit reason from the drop down select list.

Appointments for you. This may take up



Once you have selected a visit reason select "View Available Appointments"

Book an Appointment

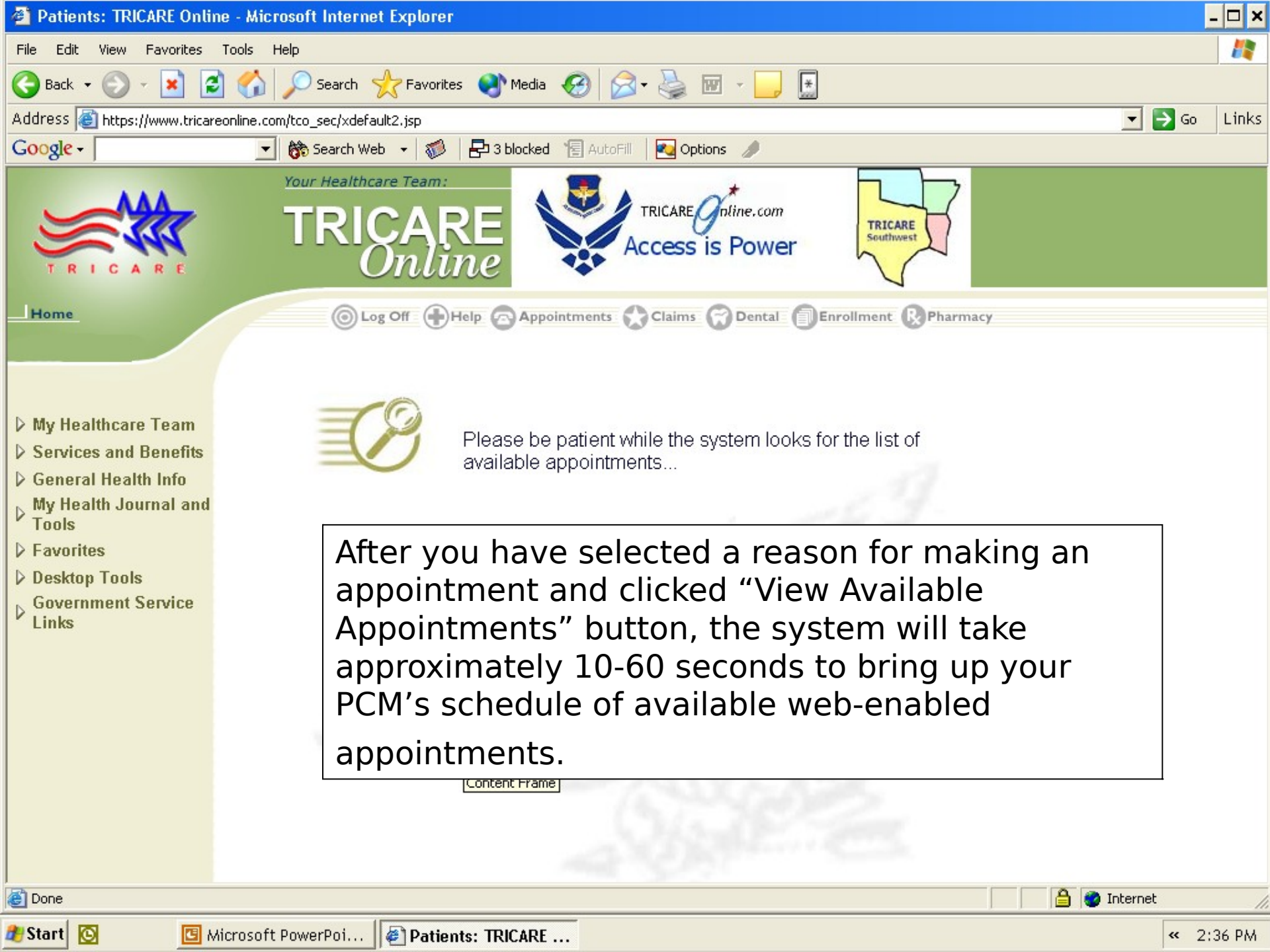
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If you need to make an appointment, please select the visit reason that best describes your needs and click the "View Available Appointments" button below. Please remember that you still have the option of booking an appointment via the phone or in person at your MTF.

Visit Reason:

[View Available Appointments](#)

Please be patient while I find available appointments for you. This may take up to 60 seconds.



Your Healthcare Team:

TRICARE
Online



TRICARE
online.com
Access is Power



TRICARE
Southwest

Home

Log Off Help Appointments Claims Dental Enrollment Pharmacy



Please be patient while the system looks for the list of available appointments...

After you have selected a reason for making an appointment and clicked "View Available Appointments" button, the system will take approximately 10-60 seconds to bring up your PCM's schedule of available web-enabled appointments.

Content Frame

Done

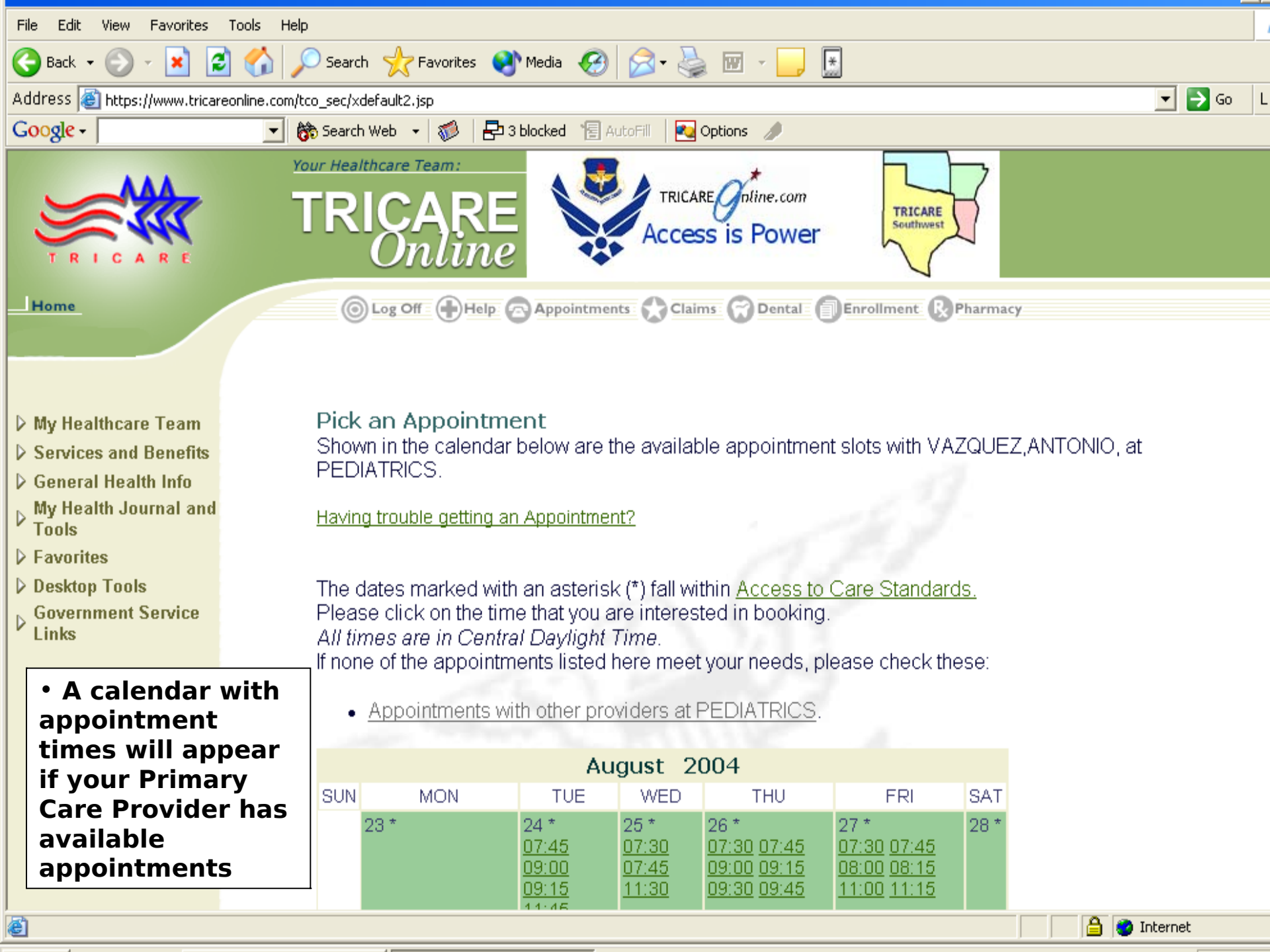
Internet

Start

Microsoft PowerPoi...

Patients: TRICARE ...

2:36 PM



Your Healthcare Team:

TRICARE
Online



TRICARE
online.com
Access is Power



Home

Log Off Help Appointments Claims Dental Enrollment Pharmacy

Pick an Appointment

Shown in the calendar below are the available appointment slots with VAZQUEZ,ANTONIO, at PEDIATRICS.

[Having trouble getting an Appointment?](#)

The dates marked with an asterisk (*) fall within [Access to Care Standards](#). Please click on the time that you are interested in booking.

All times are in Central Daylight Time.

If none of the appointments listed here meet your needs, please check these:

- [Appointments with other providers at PEDIATRICS.](#)


• A calendar with appointment times will appear if your Primary Care Provider has available appointments

August 2004

SUN	MON	TUE	WED	THU	FRI	SAT
	23 *	24 *	25 *	26 *	27 *	28 *
		07:45	07:30	07:30 07:45	07:30 07:45	
		09:00	07:45	09:00 09:15	08:00 08:15	
		09:15	11:30	09:30 09:45	11:00 11:15	
		11:45				



 Log Off
  Help
  Appointments
  Claims
  Dental
  Enrollment
  Pharmacy

 Internet

The system will display the date, time and the name of the physician for the appointment you selected. Please enter the reason for your appointment in 30 characters or less (please be as descriptive as possible) and click the *"I'll Take It"* button.

TRICARE Online Access is Power

Home Log Off Help Appointments Claims Dental Enrollment Pharmacy

You have selected the following appointment:
Date: 8/26/04 07:30 AM [CDT]
Health Care Provider: VAZQUEZ,ANTONIO
Location: PEDIATRICS
MTF: Vance AFB (71st Medical Squadron)

If you would like to schedule this appointment now, please enter a brief description of the medical reason for the appointment below, and press 'I'll Take It'.

Example: I need my cast removed.

Cough, cold

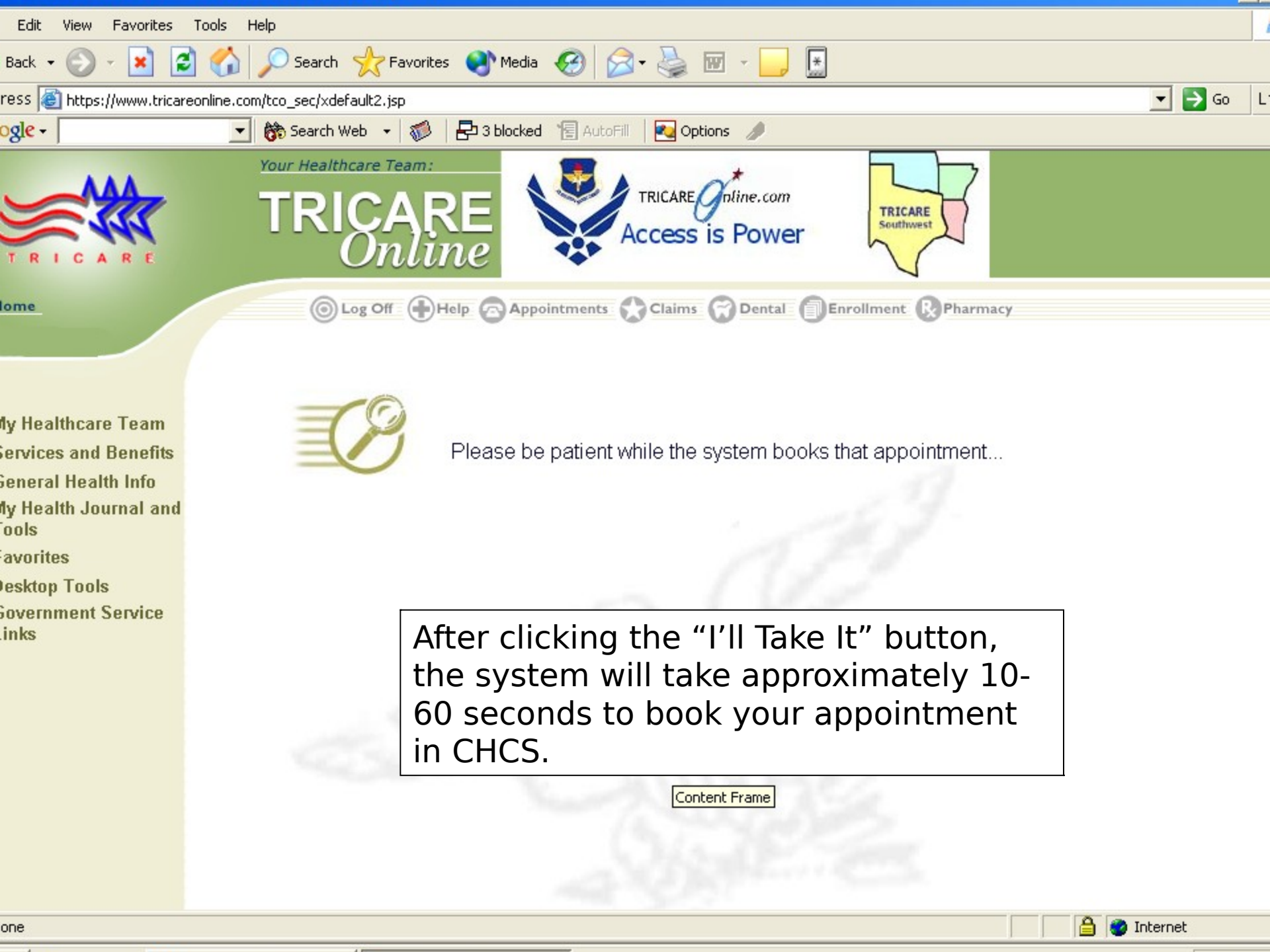
I'll Take It

I'll take this appointment

Please be patient while I book that appointment for you. This may take up to 60 seconds.

Medical Disclaimer | Security Policy | Links Disclaimer

Internet





TRICARE

Your Healthcare Team:

TRICARE Online



TRICARE Online.com

Access is Power



TRICARE Southwest

Home

Log Off Help Appointments Claims Dental Enrollment Pharmacy

- My Healthcare Team
- Services and Benefits
- General Health Info
- My Health Journal and Tools
- Favorites
- Desktop Tools
- Government Service Links



Please be patient while the system books that appointment...

After clicking the "I'll Take It" button, the system will take approximately 10-60 seconds to book your appointment in CHCS.

Content Frame

[Home](#)[Search](#)

This page serves as your appointment confirmation. This is the only way to verify that your appointment was successfully booked. You may want to print this page as your confirmation page. Complete the survey below, and click "Submit".

Your appointment was successfully booked!

Please print out this page for your records. No reminder will be sent.

Date: 10/2/01 1:00 PM

Health Care Provider: RAFEY,ERNEST G

Location: FAM PRACTICE RA

Comment: BPAPS;18-99;WEA

Were you satisfied with our service?

Please rate the usability of the Appointments feature on a scale of 1 to 10.

1 being difficult to use, and 10 very easy and enjoyable:

Please let us know how satisfied you are with our Online Appt Service:

Totally satisfied. I easily found and booked an appointment that meets my needs.